



# DocuSign for Healthcare Providers

To provide high quality and efficient care, a healthcare organization depends on credentialed staff and accurate and complete medical records. Having all paperwork in order and signatures in place is critical to bill Medicare and insurance companies, and your operation would stop if credentials weren't maintained. Join other healthcare organizations who are using DocuSign to improve the patient onboarding and credentialing processes.

## Streamline the Patient Onboarding Process

Paper patient intake forms are inefficient and can be an obstacle to the adoption of electronic medical records. Forms have to be scanned or re-keyed, the handwriting is hard to read, and patients leave out information. With DocuSign, signers can't submit until forms are 100% complete, and data is captured and automatically sent to your back-end systems, enabling end-to-end electronic medical records.

## Get Paid Faster

Medicare and insurance companies require signatures on key documents before they will authorize treatments and distribute payment. Delays in getting the right information into the documents and all signatures in place mean you don't get paid as quickly. Speed time to reimbursement by streamlining the process with DocuSign.

## Improve the Credentialing Process

Doctors and nurses can't practice until all credentialing forms are in place. Staffing agencies face delays placing healthcare professionals while they wait for signatures, and medical practices have limited capacity while they wait for new physicians to start. And re-credentialing is also time-consuming. DocuSign can help you get staff in place faster and more easily maintain their credentials over time.



“DocuSign ensures patient data is 100% legible, all required information is provided, and the administrative processing time is reduced from 8 hours to 30 minutes.”

**Kate Griggs,**  
Performance Improvement Leader,  
GreenField Health

### Healthcare Use Cases

- Intake forms for office visits
- Intake forms for hospital procedures
- 485 forms
- Assisted living admittance forms
- Face-to-face forms
- Provider orders
- Medical record updates
- Clinician visit report forms
- Credentialing and training records
- Consent forms
- Purchase orders
- Statement of work
- Patient brochure sign-offs
- Physician medical leave forms
- HR forms



## Improve the Patient Experience

The intake process is frustrating — patients often don't have the necessary information and don't always write legibly. With DocuSign you can let patients use a tablet in the waiting room or send them forms to fill out beforehand at home where they have access to the information. Either way, the form is easier to complete and can be integrated directly into your EMRs.



## Increase Staff Efficiency and Reduce Costs

Your paperwork burden is tough to manage and still growing. Much of your staff's time is spent re-keying data, filing, and faxing. With DocuSign your patient intake forms go electronic, streamlining your processes and paperwork so you reduce the clerical burden on your staff. And you'll dramatically cut your paper, ink, fax, scanning, and file storage costs.

## Meet HIPAA Security and Privacy Requirements

DocuSign helps healthcare providers meet HIPAA compliance requirements by controlling the signing process and ensuring all PHI is authenticated, remaining both private and secure. A complete, legally binding court-admissible audit trail accompanies each document. DocuSign has entered into Business Associate Agreements with numerous HIPAA-covered entities. DocuSign has achieved the highest level of security certification, ISO/IEC 27001:2005, operates SSAE 16 certified data centers, and is PCI compliant and TRUSTe certified.


## Accepted by the FDA and Downstream Partners

Electronic signatures have been legally accepted for over a decade, but to work for you, they also need to be accepted by your downstream partners, such as government agencies like the Food and Drug Administration (FDA) and other regulatory bodies. DocuSign helps healthcare organizations comply with FDA regulations — including 21 CFR Part 11.






## For More Information

Contact your account executive to learn more about how DocuSign can help you automate your credentialing, patient intake, procurement processes and more to reduce costs and improve your patient and staff experience.



The Global Standard for Digital Transaction Management™

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### About DocuSign

DocuSign® is the Global Standard for Digital Transaction Management™. DocuSign accelerates transactions to increase speed to results, reduce costs, and delight customers with the easiest, fastest, most secure global network for sending, signing, tracking, and storing documents in the cloud.

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