



Midwest Retailer Gets Relief with DocuSign Electronic Signature Service

Summary

- Process is easy and takes just minutes from document preparation to signing
- Signing is simple and convenient from any Internet-connected device
- Document signing time is faster and the process is now hassle-free
- Increased legal compliance

For more than 50 years, Orscheln Farm and Home has provided quality merchandise to consumers in the Midwest. Headquartered in Missouri, Orscheln retail operations include a soon to be released online store and brick and mortar locations in 154 locations in 9 states. Orscheln employs more than 2,500 employees.

Challenge

Orscheln Human Resources (HR) is centralized at their home office in Moberly, Missouri. This department manages all employee paperwork—including new hire packets, insurance, retirement, reviews, changes in employment status, taxes, training and more.

Orscheln HR paperwork routinely requires multiple signatures—the employee, supervisor, manager, HR and so on. Thousands of pages are printed, mailed, tracked and routed for signing in a particular sequence. For example, to convert a part-time employee to full-time requires 15 pages of paper that is completed and routed through various levels of the company for sign-off.

Solution

Orscheln chose DocuSign as the fast and convenient electronic signature service to streamline employee document processing.



“Using DocuSign has solved the headache of getting employee documents completed and signed. Now the entire process is fast and easy for us and the signer. And the time-savings is huge as DocuSign automatic signing reminders eliminate the need for us to continually follow-up.”

Carrie Robuck
Human Resources, Orscheln

Results

With DocuSign, Orscheln HR staff quickly tag employee documents for signature. Signers receive an email notification, are quickly authenticated and navigated through the document signing process in the required sequential order.

The entire process is easy, convenient and takes just minutes for Orscheln employees to sign and complete documents from any Internet-connected device.

DocuSign expedites employee document signing time and reduces legal risk. Completing HR paperwork is now faster, easier and hasslefree with DocuSign.

About DocuSign

DocuSign® is the Global Standard for Digital Transaction Management™. DocuSign accelerates transactions to increase speed to results, reduce costs, and delight customers with the easiest, fastest, most secure global network for sending, signing, tracking, and storing documents in the cloud.

For U.S. inquiries: toll free 866.219.4318 | docusign.com

For EMEA inquiries: phone +44 203 510 6500 | email emea@docusign.com | docusign.co.uk

Copyright © 2003-2014 DocuSign, Inc. All rights reserved. DocuSign, the DocuSign logo, “The Global Leader in Digital Transaction Management”, “Close it in the Cloud”, SecureFields, Stick-eTabs, PowerForms, “The fastest way to get a signature”, The No-Paper logo, Smart Envelopes, SmartNav, “DocuSign It!”, “The World Works Better with DocuSign” and ForceFields are trademarks or registered trademarks of DocuSign, Inc. in the United States and/or other countries. All other trademarks and registered trademarks are the property of their respective holders.



The Global Standard for
Digital Transaction Management™

Follow Us

